

# ILLINOIS DEPARTMENT OF VETERANS AFFAIRS

833 SOUTH SPRING STREET, SPRINGFIELD, IL 62704

January 6, 2026

To the Office of the Governor and Members of the General Assembly,

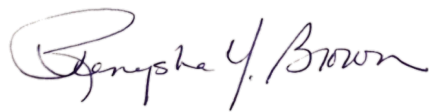
The Department of Veterans' Affairs Act, 20 ILCS 2805/39, directs the Veterans' Accountability Unit to do the following:

- Create an annual report that includes a summary of the complaints received and actions taken in response.

Enclosed is the annual report for FY25 for the Veterans' Accountability Unit.

If there are any questions about this report, please contact me at (217) 361-9045.  
Thank you for your attention to this matter.

Sincerely,



Renysha Brown  
Director,  
Veterans' Accountability Unit  
Illinois Department of Veterans Affairs