

JB Pritzker  
Governor



Heidi E. Mueller  
Director

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December 19, 2025

Clerk of the House  
Capitol Building, Room 300  
Springfield, Illinois 62706

Re: Personal Information Protection Act (815 ILCS 530, et seq.)  
Report of a Loss of Protected Personal Information

Dear Members of the General Assembly:

Pursuant to the requirements of Section 25 of the Personal Information Protection Act, the Illinois Department of Children and Family Services (DCFS) submits this report of a breach of written material.

On October 30, 2025, an adoption subsidy packet was inadvertently sent to the wrong street address. We identified the single packet that contained the names of individuals and their financial, medical/mental health information and social security numbers. The total number of individuals involved in this breach is three (3). We are reviewing the training and procedures to prevent further breaches.

DCFS sincerely regrets this incident. DCFS has contacted the affected individuals and provided them with information about credit monitoring services and other ways to protect their identity.

Sincerely,



Heidi E. Mueller  
Director  
Illinois Department of Children and Family Services