



JB Pritzker, Governor

Dulce M. Quintero, Secretary

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DATE: December 26, 2025

MEMORANDUM

TO: The Honorable JB Pritzker, Governor
The Honorable John F. Curran, Senate Minority Leader
The Honorable Don Harmon, Senate President
The Honorable Tony McCombie, House Minority Leader
The Honorable Emanuel "Chris" Welch, Speaker of the House

FROM: Dulce Quintero *Dulce Quintero*
Secretary *by Anishaan*
Illinois Department of Human Services

SUBJECT: **Emergency and Transitional Housing FY 25 Annual Report**
Homeless Prevention FY 25 Annual Report
Supportive Housing FY 25 Annual Report

The Illinois Department of Human Services respectfully submits the FY 25 Annual Reports for: Emergency and Transitional Housing, Homeless Prevention and Supportive Housing on behalf of the Division of Family and Community Services in order to fulfill the requirements set forth in [305 ILCS 5/12-4.5](#) and [310 ILCS 70/13](#).

If you have any questions or comments, please contact Angela Campo, Program Manager, at 217/361-4445.

cc: John W. Hollman, Clerk of the House
Tim Anderson, Secretary of the Illinois Senate
Legislative Research Unit
State Government Report Center

Illinois Department of Human Services
ILLINOIS HOMELESS PREVENTION PROGRAM
REPORT TO THE GENERAL ASSEMBLY
State Fiscal Year 2025

Homeless Prevention Program

PREFACE

The Illinois Department of Human Services (IDHS) Homeless Prevention Program Report is compiled for the Illinois General Assembly in accordance with Public Act 86-1454. It provides current information on the Homeless Prevention Program in Illinois. It also outlines Fiscal Year 2025 funding by providing details on program expenditures, types of services, and number of households served.

This report should not be construed to represent the total homeless population in Illinois. This report contains data compiled from quarterly reports from organizations funded by the Homeless Prevention Program.

Homeless Prevention Program

Introduction

The Homeless Prevention Program was created by the Homeless Prevention Act of 1999. The program provides rental/mortgage assistance, utility assistance and supportive services to households who are in imminent danger of eviction, foreclosure or homelessness or are currently homeless.

The Homeless Prevention Program provides cost-effective prevention of homelessness, preserves family self-respect, and helps to keep families intact. The program prevents the need for long-term assistance programs and sustains permanent housing options by avoiding evictions, foreclosures, and utility disconnections.

In Fiscal Year 2025, \$29,767,394 was allocated to the Homeless Prevention Program.

Program Goal

The goal of the Homeless Prevention Program is to stabilize individuals and families in their existing homes, shorten the amount of time that individuals and families stay in shelters, and assist individuals and families with securing affordable housing. The program provides rental/mortgage assistance, utility assistance, and supportive services directly related to the prevention of homelessness or repeated episodes of homelessness.

Program deliverables require that:

- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps), All Kids, medical and disability assistance, as well as other resources that address the needs of the population targeted for service.
- All providers attend local Continuum of Care homeless network meetings and report on progress and distribution of funds from the Illinois Department of Human Services (IDHS).
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance/eligibility requirements into the program(s) they administer for IDHS. The plan must include outreach to other community service agencies, court and sheriff's personnel involved with eviction matters, and other outreach entities. IDHS must be advised of any publications and distributed flyers, printed materials, and brochures that are part of the IDHS funded program.
- All providers document participant need and eligibility, and maintain documentation in the participant files for a minimum of five years. All providers must use the Homeless Prevention Documentation Checklist tool to assure completeness of the participant file.

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- All providers expend program funds under any of the allowable cost categories: rental or mortgage payments, security deposit assistance, utility payments, approved case management, and approved legal services. Funds are expended according to program rules and are consistent with the purposes of the Homeless Prevention Act.
 - All providers adhere to the IDHS program requirements including non-discrimination and community-wide access to the Homeless Prevention Program services.
 - All providers conduct follow-up on all households served through the program during the previous fiscal year.
 - All providers have the ability to download applications for the IDHS Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps) and for the Low Income Home Energy Assistance Program (LIHEAP). Providers assist in determining need and eligibility, and provide participants with referrals as needed.
 - All participants have a complete intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
 - All providers have a written agreement or Memorandum of Understanding for referrals to other social service providers. The agreement or Memorandum at a minimum must include:
 - type(s) of service(s) to be provided; and
 - how referrals are handled by each entity; and
 - follow-up actions.
 - All providers report deliverables and outcomes using the Homeless Prevention Program web-based reporting system.
 - The following projected data are also included in the provider's Funding Plan:
 - the projected total number of households served; and
 - the projected number of households receiving rental/mortgage assistance; and
 - the projected number of households receiving utility assistance; and
 - the projected number of households receiving security deposit assistance.

Overview

The Illinois Department of Human Services was designated as the lead agency to administer the Homeless Prevention Program in 2000. The Bureau of Basic Supports administers the Homeless Prevention Program on behalf of IDHS. Bureau staff perform fiscal, programmatic, contracting, and monitoring functions related to the administration of the Homeless Prevention Program funds.

Funding

In Illinois there are nineteen Continuum of Care organizations developed by the U.S. Department of Housing and Urban Development (HUD) to provide a network of homeless services to serve the entire state. Funding for the Homeless Prevention Program is allocated to each of these organizations utilizing HUD's homeless distribution formula. The Continuum of Care organizations in turn solicit proposals from local providers that serve homeless families and individuals. Each Continuum of Care organization then recommends agencies to receive Homeless Prevention Program funding from IDHS. Upon execution of a contract, the Homeless Prevention Program providers receive payments and implement the program. The nineteen Continuum of Care organizations that received Homeless Prevention Program funding allocations in Fiscal Year 2025 were:

Boone-Winnebago/DeKalb Continuum of Care	\$	1,032,064
Central Illinois Continuum of Care	\$	754,307
Champaign/Urbana Continuum of Care	\$	409,091
City of Chicago Continuum of Care	\$	8,064,997
Cook County Continuum of Care	\$	7,664,831
Decatur/Macon Continuum of Care	\$	244,445
DuPage County Continuum of Care	\$	1,429,000
Heart of Illinois (Peoria Area) Continuum of Care	\$	889,657
Heartland Continuum of Care	\$	400,000
Joliet/Will Continuum of Care	\$	788,693
Kane County Continuum of Care	\$	1,342,260
Lake County Continuum of Care	\$	1,610,600
Madison County Continuum of Care	\$	1,203,819
McHenry County Continuum of Care	\$	233,155
Northwestern Continuum of Care	\$	1,361,000
South Central Continuum of Care	\$	462,780
Southern Illinois Continuum of Care	\$	1,134,200
St. Clair County Continuum of Care	\$	506,575
West Central Continuum of Care	\$	235,920
Total Budget:	\$	29,767,394

Reporting

- Fiscal:** All Homeless Prevention Program expenditures are based upon an IDHS approved budget. The budget stipulates the approved expenditure categories (rental or mortgage assistance, security deposits, utility payments, legal assistance, and case management) and the amount that may be spent in each. All expenditures are reported quarterly on the IDHS web-based reporting system.
- Program:** Homeless Prevention Program providers report the number and characteristics of households/participants served, the supportive services provided, household composition, household income, preventative service utilization, and other program information quarterly on the IDHS web-based reporting system

Follow-up: All providers were required to conduct follow-up by contacting every participant or family that received assistance from the Homeless Prevention Program during the previous fiscal year to assess the housing retention rate for the entire program. The follow-up data is reported to IDHS as specified at the end of each fiscal year.

Program Services

The Homeless Prevention Program provides rental or mortgage assistance, security deposits, utility payments, approved legal services, and approved case management services. Assistance can be given to individuals and families who are currently homeless or are in imminent danger of eviction, foreclosure or homelessness. These services are provided in an effort to stabilize families in their existing homes, shorten the amount of time that individuals and families stay in shelters, and assist individuals and families to secure affordable housing. The households document to the provider a temporary economic crisis beyond the household's control by giving evidence of at least one of the following conditions:

- loss of employment
- medical disability or emergency
- loss or delay of some form of public benefit
- natural disaster
- substantial change in household composition
- victimization by criminal activity
- illegal action by a landlord
- displacement by a government or private action, or
- some other condition which constitutes a hardship comparable to the conditions enumerated above

Homeless Prevention Program services are limited to the following:

- payment of rent or mortgage on behalf of clients, and/or
- payment of rent or mortgage arrears on behalf of clients, and/or
- payment of security deposit on behalf of clients, and/or
- payment of utility bills or arrears on behalf of clients, and/or
- supportive services (including approved legal services)

The total of the above services for each household may not exceed the dollar value of six months' worth of the client's rent or mortgage amount.

Households must be able to demonstrate the ability to meet prospective rental/utility obligations or mortgage payments after assistance has been granted based on current or anticipated income. Payments for Homeless Prevention Program services must be made to a landlord, utility company or other entity who provides housing or other eligible services to an applicant for assistance. Payments cannot be made directly to a Homeless Prevention Program participant.

All eligible Homeless Prevention Program households may access assistance every two years. In the event a household requires additional Homeless Prevention Program assistance within a two-year period, exceptions are considered. All exceptions must be submitted to and approved by IDHS Homeless Prevention Program staff.

The supportive services provided by the Homeless Prevention Program are those deemed necessary to move people to self-sufficiency. Homeless Prevention Program offers supportive services that directly relate to the prevention of homelessness or repeated episodes of homelessness. There are two categories of supportive services: Required Supportive Services and Supplemental Supportive Services.

The Required Supportive Services are:

Case Management	Coordinating the acquisition, delivery and use of support services. Case Management must include individual assessments that are used to develop individual service plans.
Financial Counseling	Budgeting/financial planning to ensure that participating households have the ability to maintain rental, mortgage, or utility obligations after assistance has been granted to reduce the probability of a recurrence of the crisis situation.
Supplemental Nutrition Assistance Program (SNAP) Coordination (formerly known as food stamps)	Screening every household that receives Homeless Prevention Program assistance to determine the need and eligibility for assistance and based on that determination assist the participant with the application process or referral.
Low Income Home Energy Assistance Program (LIHEAP)	Screening every household that receives Homeless Prevention Program assistance to determine the need and eligibility for assistance and based on that determination assist the participant with the application process or referral.
Follow-up	Contacting each program participant or family assisted during the fiscal year to assess their housing status.

The Supplemental Supportive Services are:

Advocacy	Intervention on behalf of participating households to assist in the receipt and use of services.
Alcohol Abuse Services	Providing or referring participants to Alcoholics Anonymous or similar program to address the abusive use of alcohol.
Child Care	Providing or arranging child care services.
Children's Services	Child-specific services such as child abuse counseling or preschool programs.

Counseling	Providing or arranging for individual or group counseling to alleviate physical abuse, mental health issues, substance abuse, and/or familial obstacles that are preventing a return to self-sufficiency.
Education	Providing or arranging services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews or employment. This may include acquiring special tools or clothing to perform the job in which the participant is placed or receiving training.
English as a Second Language	English language services available to persons who seek to improve their English language skills.
Health/Dental Services	Providing or arranging services for participants needing medical and/or dental services.
Housing Placement / Inspection	Locating and/or the initial inspection of rental property on behalf of participants to ensure the housing is generally decent and adequate for the household and meets the general health and safety standards prior to tenant occupancy.
Legal Services (if requested)	The provision of legal assistance/advocacy to program participants who are facing homelessness due to eviction, utility shut-off, lockout, or mortgage foreclosure.
Mental Health Services	Supportive Services that address serious mental health needs that cannot be solved through regular counseling sessions.
Outreach	Locating and contacting homeless individuals or families in the community and inform them of available services.
Substance Abuse Services	Providing or arranging services for participants to attend NA (Narcotics Anonymous) or other programs that address substance abuse issues.
Transportation	Transporting or purchasing services, such as bus tokens or taxi fares, for participants to obtain medical care, public assistance, education, training and other services not provided on site.

**TOTAL HOUSEHOLDS SERVED
Homeless Prevention Program
2025**

Boone-Winnebago/DeKalb Continuum of Care	418	Kane County Continuum of Care	309
Central Illinois Continuum of Care	375	Lake County Continuum of Care	907
Champaign/Urbana Continuum of Care	203	Madison County Continuum of Care	411
City of Chicago Continuum of Care	1551	McHenry County Continuum of Care	30
Cook County Continuum of Care	1661	Northwestern Continuum of Care	605
Decatur/Macon Continuum of Care	119	South Central Continuum of Care	236
DuPage County Continuum of Care	424	Southern Illinois Continuum of Care	444
Heart of Illinois (Peoria Area) Continuum of Care	396	St. Clair County Continuum of Care	189
Heartland Continuum of Care	75	West Central Continuum of Care	160
Joliet/Will Continuum of Care	196		

TOTAL: 8709

**TOTAL HOUSEHOLDS WITH CHILDREN SERVED
Homeless Prevention Program
2025**

Boone-Winnebago/DeKalb Continuum of Care	253	Kane County Continuum of Care	178
Central Illinois Continuum of Care	230	Lake County Continuum of Care	573
Champaign/Urbana Continuum of Care	126	Madison County Continuum of Care	270
City of Chicago Continuum of Care	838	McHenry County Continuum of Care	22
Cook County Continuum of Care	712	Northwestern Continuum of Care	332
Decatur/Macon Continuum of Care	59	South Central Continuum of Care	105
DuPage County Continuum of Care	237	Southern Illinois Continuum of Care	222
Heart of Illinois (Peoria Area) Continuum of Care	209	St. Clair County Continuum of Care	85
Heartland Continuum of Care	48	West Central Continuum of Care	63
Joliet/Will Continuum of Care	135		

TOTAL: 4697

TOTAL HOUSEHOLDS WITHOUT CHILDREN SERVED
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	165	Kane County Continuum of Care	131
Central Illinois Continuum of Care	145	Lake County Continuum of Care	334
Champaign/Urbana Continuum of Care	77	Madison County Continuum of Care	141
City of Chicago Continuum of Care	713	McHenry County Continuum of Care	8
Cook County Continuum of Care	949	Northwestern Continuum of Care	273
Decatur/Macon Continuum of Care	60	South Central Continuum of Care	131
DuPage County Continuum of Care	187	Southern Illinois Continuum of Care	222
Heart of Illinois (Peoria Area) Continuum of Care	187	St. Clair County Continuum of Care	104
Heartland Continuum of Care	27	West Central Continuum of Care	97
Joliet/Will Continuum of Care	61		

TOTAL: 4012

TOTAL INDIVIDUALS SERVED
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	1080	Kane County Continuum of Care	786
Central Illinois Continuum of Care	1019	Lake County Continuum of Care	2318
Champaign/Urbana Continuum of Care	491	Madison County Continuum of Care	1115
City of Chicago Continuum of Care	3433	McHenry County Continuum of Care	102
Cook County Continuum of Care	3507	Northwestern Continuum of Care	1421
Decatur/Macon Continuum of Care	262	South Central Continuum of Care	524
DuPage County Continuum of Care	1061	Southern Illinois Continuum of Care	1055
Heart of Illinois (Peoria Area) Continuum of Care	931	St. Clair County Continuum of Care	359
Heartland Continuum of Care	189	West Central Continuum of Care	331
Joliet/Will Continuum of Care	605		

TOTAL: 20589

TOTAL ADULTS SERVED
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	516	Kane County Continuum of Care	429
Central Illinois Continuum of Care	502	Lake County Continuum of Care	1249
Champaign/Urbana Continuum of Care	257	Madison County Continuum of Care	501
City of Chicago Continuum of Care	1965	McHenry County Continuum of Care	47
Cook County Continuum of Care	2123	Northwestern Continuum of Care	766
Decatur/Macon Continuum of Care	149	South Central Continuum of Care	321
DuPage County Continuum of Care	583	Southern Illinois Continuum of Care	602
Heart of Illinois (Peoria Area) Continuum of Care	497	St. Clair County Continuum of Care	198
Heartland Continuum of Care	88	West Central Continuum of Care	200
Joliet/Will Continuum of Care	299		

TOTAL: 11292

TOTAL CHILDREN SERVED
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	564	Kane County Continuum of Care	357
Central Illinois Continuum of Care	517	Lake County Continuum of Care	1069
Champaign/Urbana Continuum of Care	234	Madison County Continuum of Care	614
City of Chicago Continuum of Care	1468	McHenry County Continuum of Care	55
Cook County Continuum of Care	1384	Northwestern Continuum of Care	655
Decatur/Macon Continuum of Care	113	South Central Continuum of Care	203
DuPage County Continuum of Care	478	Southern Illinois Continuum of Care	453
Heart of Illinois (Peoria Area) Continuum of Care	434	St. Clair County Continuum of Care	161
Heartland Continuum of Care	101	West Central Continuum of Care	131
Joliet/Will Continuum of Care	306		

TOTAL: 9297

TOTAL HOUSEHOLDS RECEIVING RENTAL ASSISTANCE
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	416	Kane County Continuum of Care	398
Central Illinois Continuum of Care	213	Lake County Continuum of Care	506
Champaign/Urbana Continuum of Care	161	Madison County Continuum of Care	341
City of Chicago Continuum of Care	1314	McHenry County Continuum of Care	38
Cook County Continuum of Care	1053	Northwestern Continuum of Care	441
Decatur/Macon Continuum of Care	84	South Central Continuum of Care	154
DuPage County Continuum of Care	300	Southern Illinois Continuum of Care	413
Heart of Illinois (Peoria Area) Continuum of Care	354	St. Clair County Continuum of Care	121
Heartland Continuum of Care	81	West Central Continuum of Care	127
Joliet/Will Continuum of Care	113		

TOTAL: 6628

TOTAL HOUSEHOLDS RECEIVING MORTGAGE ASSISTANCE
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	17	Kane County Continuum of Care	0
Central Illinois Continuum of Care	9	Lake County Continuum of Care	0
Champaign/Urbana Continuum of Care	0	Madison County Continuum of Care	0
City of Chicago Continuum of Care	59	McHenry County Continuum of Care	0
Cook County Continuum of Care	68	Northwestern Continuum of Care	5
Decatur/Macon Continuum of Care	6	South Central Continuum of Care	8
DuPage County Continuum of Care	11	Southern Illinois Continuum of Care	4
Heart of Illinois (Peoria Area) Continuum of Care	13	St. Clair County Continuum of Care	3
Heartland Continuum of Care	2	West Central Continuum of Care	0
Joliet/Will Continuum of Care	21		

TOTAL: 226

TOTAL HOUSEHOLDS RECEIVING SECURITY DEPOSIT ASSISTANCE
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	9	Kane County Continuum of Care	136
Central Illinois Continuum of Care	174	Lake County Continuum of Care	1
Champaign/Urbana Continuum of Care	0	Madison County Continuum of Care	109
City of Chicago Continuum of Care	38	McHenry County Continuum of Care	1
Cook County Continuum of Care	172	Northwestern Continuum of Care	79
Decatur/Macon Continuum of Care	20	South Central Continuum of Care	44
DuPage County Continuum of Care	37	Southern Illinois Continuum of Care	60
Heart of Illinois (Peoria Area) Continuum of Care	80	St. Clair County Continuum of Care	118
Heartland Continuum of Care	38	West Central Continuum of Care	18
Joliet/Will Continuum of Care	6		

TOTAL: 1140

TOTAL HOUSEHOLDS RECEIVING UTILITY ASSISTANCE
Homeless Prevention Program
2025

Boone-Winnebago/DeKalb Continuum of Care	85	Kane County Continuum of Care	32
Central Illinois Continuum of Care	33	Lake County Continuum of Care	229
Champaign/Urbana Continuum of Care	28	Madison County Continuum of Care	12
City of Chicago Continuum of Care	241	McHenry County Continuum of Care	3
Cook County Continuum of Care	284	Northwestern Continuum of Care	97
Decatur/Macon Continuum of Care	0	South Central Continuum of Care	10
DuPage County Continuum of Care	147	Southern Illinois Continuum of Care	55
Heart of Illinois (Peoria Area) Continuum of Care	54	St. Clair County Continuum of Care	30
Heartland Continuum of Care	17	West Central Continuum of Care	28
Joliet/Will Continuum of Care	47		

TOTAL: 1432

Homeless Prevention Services Utilization
Statewide By Household Type
SFY 2025

Supportive Services	Single Male	Single Female	Couple No Child	Couple W/Child	Male W/Child	Female W/Child	Total
Case Management	1,654	2,838	700	1,322	399	4,699	11,612
Counseling - Financial	1,494	2,210	575	1,085	344	3,645	9,353
Food Stamp Screening	1,422	2,136	534	994	331	3,518	8,935
LIHEAP Screening	1,422	2,137	534	994	331	3,518	8,936
Advocacy	403	523	178	340	69	919	2,432
Alcohol Abuse Services	10	3	1	1	3	14	32
Child Care	0	0	0	26	16	174	216
Childrens Services	0	1	0	32	9	104	146
Counseling - Life Skills	135	167	52	91	30	306	781
Counseling - All Other	104	316	79	125	18	535	1,177
Education	10	13	10	30	12	106	181
Employment Services	66	69	32	72	15	179	433
English as 2nd Language	5	1	13	7	1	13	40
Follow-up Services	379	584	207	446	221	1,130	2,967
Health / Dental Services	17	29	5	21	0	62	134
HIV / AIDS Related Services	1	0	0	0	0	0	1
Housing Location / Inspection	128	214	52	110	19	205	728
Legal Services / Referrals	190	299	50	75	20	192	826
Mental Health Services	48	51	11	11	4	66	191
Outreach	148	219	70	125	27	301	890
Substance Abuse Services	10	9	1	1	1	0	22
Transportation	43	58	19	27	16	88	251
Other	267	389	74	219	88	1,086	2,123
Total	7,956	12,266	3,197	6,154	1,974	20,860	52,407

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Boone-Winnebago/DeKalb Continuum of Care

Total Adults Served	516
Total Children Served	564
Total Individuals Served	1080
Total Households without Children Served	165
Total Households with Children Served	253
Total Households Served	418
Total Households Receiving Rental Assistance	416
Total Households Receiving Mortgage Assistance	17
Total Households Receiving Security Deposit Assistance	9
Total Households Receiving Utility Assistance	85

Central Illinois Continuum of Care

Total Adults Served	502
Total Children Served	517
Total Individuals Served	1019
Total Households without Children Served	145
Total Households with Children Served	230
Total Households Served	375
Total Households Receiving Rental Assistance	213
Total Households Receiving Mortgage Assistance	9
Total Households Receiving Security Deposit Assistance	174
Total Households Receiving Utility Assistance	33

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Champaign/Urbana Continuum of Care

Total Adults Served	257
Total Children Served	234
Total Individuals Served	491
Total Households without Children Served	77
Total Households with Children Served	126
Total Households Served	203
Total Households Receiving Rental Assistance	161
Total Households Receiving Mortgage Assistance	0
Total Households Receiving Security Deposit Assistance	0
Total Households Receiving Utility Assistance	28

City of Chicago Continuum of Care

Total Adults Served	1965
Total Children Served	1468
Total Individuals Served	3433
Total Households without Children Served	713
Total Households with Children Served	838
Total Households Served	1551
Total Households Receiving Rental Assistance	1314
Total Households Receiving Mortgage Assistance	59
Total Households Receiving Security Deposit Assistance	38
Total Households Receiving Utility Assistance	241
Total Households Receiving Legal Assistance	103

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Cook County Continuum of Care

Total Adults Served	2123
Total Children Served	1384
Total Individuals Served	3507
Total Households without Children Served	949
Total Households with Children Served	712
Total Households Served	1661
Total Households Receiving Rental Assistance	1053
Total Households Receiving Mortgage Assistance	68
Total Households Receiving Security Deposit Assistance	172
Total Households Receiving Utility Assistance	284
Total Households Receiving Legal Assistance	306

Decatur/Macon Continuum of Care

Total Adults Served	149
Total Children Served	113
Total Individuals Served	262
Total Households without Children Served	60
Total Households with Children Served	59
Total Households Served	119
Total Households Receiving Rental Assistance	84
Total Households Receiving Mortgage Assistance	6
Total Households Receiving Security Deposit Assistance	20
Total Households Receiving Utility Assistance	0

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

DuPage County Continuum of Care

Total Adults Served	583
Total Children Served	478
Total Individuals Served	1061
Total Households without Children Served	187
Total Households with Children Served	237
Total Households Served	424
Total Households Receiving Rental Assistance	300
Total Households Receiving Mortgage Assistance	11
Total Households Receiving Security Deposit Assistance	37
Total Households Receiving Utility Assistance	147

Heart of Illinois (Peoria Area) Continuum of Care

Total Adults Served	497
Total Children Served	434
Total Individuals Served	931
Total Households without Children Served	187
Total Households with Children Served	209
Total Households Served	396
Total Households Receiving Rental Assistance	354
Total Households Receiving Mortgage Assistance	13
Total Households Receiving Security Deposit Assistance	80
Total Households Receiving Utility Assistance	54

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Heartland Continuum of Care

Total Adults Served	88
Total Children Served	101
Total Individuals Served	189
Total Households without Children Served	27
Total Households with Children Served	48
Total Households Served	75
Total Households Receiving Rental Assistance	81
Total Households Receiving Mortgage Assistance	2
Total Households Receiving Security Deposit Assistance	38
Total Households Receiving Utility Assistance	17

Joliet/Will Continuum of Care

Total Adults Served	299
Total Children Served	306
Total Individuals Served	605
Total Households without Children Served	61
Total Households with Children Served	135
Total Households Served	196
Total Households Receiving Rental Assistance	113
Total Households Receiving Mortgage Assistance	21
Total Households Receiving Security Deposit Assistance	6
Total Households Receiving Utility Assistance	47

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Kane County Continuum of Care

Total Adults Served	429
Total Children Served	357
Total Individuals Served	786
Total Households without Children Served	131
Total Households with Children Served	178
Total Households Served	309
Total Households Receiving Rental Assistance	398
Total Households Receiving Mortgage Assistance	0
Total Households Receiving Security Deposit Assistance	136
Total Households Receiving Utility Assistance	32

Lake County Continuum of Care

Total Adults Served	1249
Total Children Served	1069
Total Individuals Served	2318
Total Households without Children Served	334
Total Households with Children Served	573
Total Households Served	907
Total Households Receiving Rental Assistance	506
Total Households Receiving Mortgage Assistance	0
Total Households Receiving Security Deposit Assistance	1
Total Households Receiving Utility Assistance	229
Total Households Receiving Legal Assistance	151

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Madison County Continuum of Care

Total Adults Served	501
Total Children Served	614
Total Individuals Served	1115
Total Households without Children Served	141
Total Households with Children Served	270
Total Households Served	411
Total Households Receiving Rental Assistance	341
Total Households Receiving Mortgage Assistance	0
Total Households Receiving Security Deposit Assistance	109
Total Households Receiving Utility Assistance	12

McHenry County Continuum of Care

Total Adults Served	47
Total Children Served	55
Total Individuals Served	102
Total Households without Children Served	8
Total Households with Children Served	22
Total Households Served	30
Total Households Receiving Rental Assistance	38
Total Households Receiving Mortgage Assistance	0
Total Households Receiving Security Deposit Assistance	1
Total Households Receiving Utility Assistance	3

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Northwestern Continuum of Care

Total Adults Served	766
Total Children Served	655
Total Individuals Served	1421
Total Households without Children Served	273
Total Households with Children Served	332
Total Households Served	605
Total Households Receiving Rental Assistance	441
Total Households Receiving Mortgage Assistance	5
Total Households Receiving Security Deposit Assistance	79
Total Households Receiving Utility Assistance	97
Total Households Receiving Legal Assistance	45

South Central Continuum of Care

Total Adults Served	321
Total Children Served	203
Total Individuals Served	524
Total Households without Children Served	131
Total Households with Children Served	105
Total Households Served	236
Total Households Receiving Rental Assistance	154
Total Households Receiving Mortgage Assistance	8
Total Households Receiving Security Deposit Assistance	44
Total Households Receiving Utility Assistance	10

**PROGRAM STATISTICS BY CONTINUUM OF CARE
RECEIVING ASSISTANCE
SFY2025**

Southern Illinois Continuum of Care

Total Adults Served	602
Total Children Served	453
Total Individuals Served	1055
Total Households without Children Served	222
Total Households with Children Served	222
Total Households Served	444
Total Households Receiving Rental Assistance	413
Total Households Receiving Mortgage Assistance	4
Total Households Receiving Security Deposit Assistance	60
Total Households Receiving Utility Assistance	55

St. Clair County Continuum of Care

Total Adults Served	198
Total Children Served	161
Total Individuals Served	359
Total Households without Children Served	104
Total Households with Children Served	85
Total Households Served	189
Total Households Receiving Rental Assistance	121
Total Households Receiving Mortgage Assistance	3
Total Households Receiving Security Deposit Assistance	118
Total Households Receiving Utility Assistance	30

**NUMBER OF HOUSEHOLDS THAT WERE STILL HOUSED OR HOMELESS
AT HOMELESS PREVENTION PROGRAM FOLLOW-UP**

State Fiscal Year 2025 Continuum of Care (CoC)

(BREAKDOWN OF NUMBER OF HOUSEHOLDS HOUSED OR HOMELESS 3 MONTHS AFTER RECEIVING HOMELESS PREVENTION PROGRAM ASSISTANCE)

CONTINUUM	STILL HOUSED	HOMELESS	UNABLE TO LOCATE	DECEASED
Boone-Winnebago/DeKalb Continuum of Care	403	6	8	1
Central Illinois Continuum of Care	307	9	59	0
Champaign/Urbana Continuum of Care	203	0	0	0
City of Chicago Continuum of Care	1385	24	140	2
Cook County Continuum of Care	1228	6	427	0
Decatur/Macon Continuum of Care	118	0	1	0
DuPage County Continuum of Care	409	1	13	1
Heart of Illinois (Peoria Area) Continuum of Care	380	1	15	0
Heartland Continuum of Care	72	0	3	0
Joliet/Will Continuum of Care	184	2	10	0
Kane County Continuum of Care	292	4	13	0
Lake County Continuum of Care	670	45	190	2
Madison County Continuum of Care	387	3	18	3
McHenry County Continuum of Care	23	0	7	0
Northwestern Continuum of Care	536	5	64	0
South Central Continuum of Care	203	7	18	8
Southern Illinois Continuum of Care	420	1	21	2
St. Clair County Continuum of Care	172	4	11	2
West Central Continuum of Care	138	3	18	1
TOTALS:	7,530	121	1,036	22

GRAND TOTAL STILL HOUSED FOR THE 19 PARTICIPATING CONTINUA OF CARE: 7,530

GRAND TOTAL THAT WERE HOMELESS FOR THE 19 PARTICIPATING CONTINUA OF CARE: 121

GRAND TOTAL OF HOUSEHOLDS THAT WERE UNABLE TO BE LOCATED: 1,036

GRAND TOTAL OF DECEASED HOUSEHOLDS: 22

86.5% OF THE TOTAL HOUSEHOLDS RETAINED THEIR HOUSING WITH ASSISTANCE FROM THE HOMELESS PREVENTION PROGRAM.

IN FISCAL YEAR 2025, THE AVERAGE COST PER HOUSEHOLD WAS \$3,418

Illinois Department of Human Services

ILLINOIS EMERGENCY & TRANSITIONAL HOUSING PROGRAM

REPORT TO THE GENERAL ASSEMBLY

State Fiscal Year 2025

Emergency and Transitional Housing Program

PREFACE

The Illinois Department of Human Services (IDHS) Emergency and Transitional Housing Program (ETH) is compiled for the House and Senate Appropriation Committees of the Illinois General Assembly in accordance with 305 ILCS 5/12-4.5. This report provides historical and current fiscal year information about the Emergency and Transitional Housing Program, and outlines funding by detailing program expenditures, types of services, and number of people served.

This report should not be construed to represent the total homeless population in Illinois. This report contains data compiled from quarterly reports from organizations funded by the ETH Program.

Emergency and Transitional Housing Program

Introduction

The Illinois Emergency and Transitional Housing (ETH) Program was developed to provide immediate food and shelter to homeless persons and families or persons and families at imminent risk of becoming homeless. The ETH Program was designed to provide meals, beds and supportive services through not-for-profit organizations to homeless individuals and families to assist them to return to self-sufficiency.

Funding for the ETH Program has provided funding for emergency shelters, transitional shelters, voucher programs, food, and an array of supportive services to homeless individuals and families across the state of Illinois. In State Fiscal Year 2025, \$51,931,129 in funding was allocated to the Emergency and Transitional Housing Program providers.

Program Goal

The goal of the Emergency and Transitional Housing Program is to render immediate and comprehensive shelter services to homeless individuals and families or individuals and families at imminent risk of homelessness. The program provides food, shelter, and supportive services through local not-for-profit agencies. Program deliverables require that:

- All participants be provided with case management services, counseling services and advocacy services within 5 days of admittance to the program for transitional programs and within 15 days for overnight programs.
- All participants have access to case management services outside of normal business hours of operation including, but not limited to evening case management service hours.
- All participants have complete intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance / eligibility requirements into the program they administer for IDHS. This plan includes outreach to other community service agencies and the local Family and Community Resource Center (FCRC). IDHS must be advised of any publication and distribution of flyers, printed materials and / or brochures that are part of the IDHS funded program.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), ALL Kids, medical assistance, disability assistance, as well as any other resources that address the needs of the program participants.
- All progress and supportive services for transitional shelter participants be tracked and reported within each participant's case file through the development of an Individual Service Plan that includes at a minimum a record of the participant's supportive services, case management, outcomes, goals, progress notes, and benefit assistance.
- All providers have the ability to download the IDHS Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps) application and distribute to all eligible households.
- All providers have a written agreement or memorandum of understanding for referrals with other social service providers. The agreement or memorandum of understanding includes at a minimum; the type of

services to be provided, the referral process of each agency, and follow-up actions.

- All providers accurately report outcomes and submit quarterly reports to IDHS utilizing the Emergency and Transitional Housing (ETH) web-based reporting system.
- All providers report the following information in the annual Funding Plan:
 - an unduplicated number of projected participants to be served in the fiscal year;
 - an unduplicated number of projected households to be served in the fiscal year;
 - the projected nights of shelter to be provided during the fiscal year; and
 - the projected number of meals to be provided, served, purchased, or vouchered during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the state funded ETH Program. Program staff perform all administrative and program management functions that includes, but is not limited to, the implementation of funding plans, contracting, program payments, and program monitoring. The ETH Program deliverables are verified by IDHS staff through on-site field monitoring.

Funding

The General Revenue Fund (GRF) allocation for the ETH Program provides food, shelter and supportive services to homeless individuals and families throughout the state. The allocation is divided between Chicago (54%) and the balance of the state (46%).

The public and not-for-profit organizations that participate in the ETH Program must provide shelter and supportive services and match at least 25% of the program costs from other sources. Fifty percent of the match must be cash. The other fifty percent may be cash and/or in-kind services, including volunteer services, or the value of the property.

Included in the ETH appropriation are funds allocated for technical assistance. The Illinois Association of Community Action Agencies provides monthly information to homeless agencies across the state regarding legislative and programmatic changes, public and private funding opportunities, and changes in federally funded homeless programs.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the ETH Program by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the U.S. Department of Housing and Urban Development homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: Fiscal compliance, program activity, and program monitoring are employed by IDHS staff to ensure the effective administration of the ETH Program. Upon execution of the ETH contract, all agencies are required to report expenditures quarterly utilizing a web-based reporting system.

Service Reporting: Client activity is also reported quarterly on the IDHS web-based reporting system. The number of participants served, characteristics, services, causes of homelessness, special needs, and household types are just some of the data elements collected.

Program Services

Shelter programs funded by the ETH Program include:

- Overnight / Emergency Shelters that provide emergency sleeping accommodations for 12 or fewer hours that serve at least one meal and provide supportive services;
- Voucher Programs that provide emergency shelter on a per diem basis at a nearby hotel or motel when other overnight shelter is not available and also provide supportive services and may provide food;
- Transitional Shelters that provide shelter, food and supportive services for up to 24 months.

While the majority of the ETH funding provides for food and shelter, all organizations must also provide supportive services to receive funding from the ETH Program.

The supportive services provided by the ETH Program assist homeless individuals and families return to self-sufficiency. The eligible supportive services include:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of support services.
Alcohol Abuse Services	Providing or arranging services for participants to attend AA (Alcoholics Anonymous) or other programs that address alcohol abuse issues.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Child Care	Providing or arranging child care services.
Children's Services	Providing or arranging services for child-specific services, such as child abuse counseling or preschool programs.
Counseling	Providing or arranging for individual or group counseling to alleviate physical abuse, mental health issues, substance abuse, and/or familial obstacles that are preventing a return to self-sufficiency.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews or employment. This may include acquiring special tools or clothing to perform the job in which the participant is placed or receiving training.
English as a Second Language	English language services available to persons who seek to improve Language their English language skills.

Follow Up	Assessing the need and providing additional services upon completion of, and discharge from the Emergency and Transitional Housing Program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and dental services.
HIV/AIDS Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location / Inspection	Locating and/or the initial inspection of rental property on behalf of inspection participants to ensure that the housing is decent and adequate for the household and meets the general health and safety standards prior to tenant occupancy.
Legal Service Referral	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious mental health issues that cannot be resolved through regular counseling services.
Outreach	Locating and contacting homeless individuals or families in the community and inform them of available services.
Substance Abuse Services	Providing or arranging services for participants to attend NA (Narcotics Anonymous) or other programs that address substance abuse issues.
Transportation	Transporting or purchasing services, such as bus tokens or taxi fares for participants to obtain medical care, public assistance, education, training and other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's ETH web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the ETH providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized ETH during the fiscal year.

Adults	Children Under 18	Total
27,669	9,522	37,191

Number of Homeless Households

Single Male	13,330
Single Female	7,564
Couple No Child	312
Couple W/Child	1,173
Male W/Child	239
Female W/Child	3,217
Total Unduplicated Households	25,835

Prior Living Situation

The ETH participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	7,883	1,252
Emergency Shelter	7,156	2,961
Transitional Housing for homeless persons	438	74
Permanent Housing	259	77
Psychiatric facility	231	1
Substance abuse treatment facility	352	2
Hospital	752	43
Jail / Prison	656	6
Domestic violence situation	821	892
Living with relatives / friends	5,603	1,632
Rental housing / Eviction	1,191	579
Disaster / Fire	57	28
Condemned housing	144	85
Other	1,776	1,890
Total	27,319	9,522

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Emergency and Transitional Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	16,137	6,062
1	6,629	2,417
2	2,615	688
3	1,230	190
4	575	93
5 or more	483	72
Total	27,669	9,522

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	1,417	842
51 - 61	2,824	1,693
31 - 50	6,183	5,437
18 - 30	4,290	4,788
Emancipated Minor or Unaccompanied Youth*	89	98
Total Adults	27,661	

13 - 17	830	946
6 - 12	1,930	1,941
1 - 5	1,612	1,504
under 1	371	361
Total Children	9,495	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the ETH program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	0	2
31 - 50	1	0
18 - 30	2	3
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	8	

13 - 17	2	3
6 - 12	3	4
1 - 5	3	1
under 1	8	3
Total Reunited Children	27	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the ETH participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	4,204	2,182
Non-Hispanic and Non-Latino	23,465	7,340
Total	27,669	9,522

Race

This section provides the race of participants entering the ETH Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	364	143
Asian	241	34
Black/African American	14,608	5,482
Native Hawaiian/Other Pacific Islander	80	116
White	8,350	1,428
American Indian/Alaskan Native & White	56	3
Asian & White	12	13
Black/African American & White	680	685
American Indian/Alaskan Native & Black/African American	90	35
Other *	3,188	1,583
Total	27,669	9,522

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the ETH program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	3,198	1
Alcohol Abuse (AA)	2,341	2
Mental Illness (MI)	6,752	140
Developmental Disability (DD)	1,252	323
Physical Disability (PD)	3,063	84
HIV and / or AIDS (HIV)	325	2
Chronic Medical Health Problem	3,397	138
Domestic Violence	4,534	1,481
Unaccompanied Youth	190	8
Pregnant / Parenting Teen	541	150
Ex-Offenders	3,300	101
Other	357	19
Total	29,250	2,449

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

9,737

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the ETH Program is reported in this section.

655

* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all ETH program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	18,702	8,965
\$1 to 150	168	9
\$151 to 250	206	18
\$251 to 500	785	39
\$501 to 1000	3,428	168
\$1001 to 1500	1,630	107
\$1501 to 2000	1,217	78
\$2001 +	1,523	133
Total	27,659	9,517

Exiting the Program

	Adults	Children Under 18
No Income	12,848	6,715
\$1 to 150	132	8
\$151 to 250	177	9
\$251 to 500	620	63
\$501 to 1000	2,722	146
\$1001 to 1500	1,390	99
\$1501 to 2000	1,016	91
\$2001 +	1,208	100
Total	20,113	7,231

Sources of Cash Income

The sources of cash income for all participants entering the ETH program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	104	41
Alimony / Spousal Support	42	0
Child Support (or DCFS Grant)	225	42
Employment and Training	156	27
Employment Income	4,027	286
Pension / Retirement	188	0
Private Disability Insurance	24	0
Social Security	303	25
SSDI	1,629	52
SSI	2,791	75
Targeted Work Initiative	35	0
Temp. Asst. Needy Families (TANF)	545	132
Transitional / GA / Earnfare	59	4
Unemployment Benefits	177	13
Veterans Benefits	90	0
Work First / Work Pays	4	0
Worker's Compensation	34	0
Total	10,433	697

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the ETH program are provided in this section.
Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	110	37
Alimony / Spousal Support	45	0
Child Support (or DCFS Grant)	172	58
Employment and Training	129	12
Employment Income	3,319	286
Pension / Retirement	161	0
Private Disability Insurance	30	0
Social Security	281	19
SSDI	1,240	42
SSI	2,175	85
Targeted Work Initiative	24	5
Temp. Asst. Needy Families (TANF)	411	123
Transitional / GA / Earnfare	60	4
Unemployment Benefits	156	10
Veterans Benefits	72	0
Work First / Work Pays	3	0
Worker's Compensation	40	0
Total	8,428	681

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	359	1,176
Child Care Assistance	51	39
Emergency Food Assistance	5,047	798
LIHEAP	82	45
Teen Parent Program	37	1
WIC	334	174
Medical Card	12,920	3,989
Other	3,828	1,091
Total	22,658	7,313

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	299	967
Child Care Assistance	488	88
Emergency Food Assistance	3,710	693
LIHEAP	134	58
Teen Parent Program	26	5
WIC	771	116
Medical Card	9,231	3,108
Other	3,693	757
Total	18,352	5,792

**Supplemental Nutrition Assistance Program / SNAP
(formerly known as Food Stamps)**

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	14,272
Enrolled After Entering:	7,388
Ineligible:	4,149
Total Households:	25,809

Shelter Nights and Meals

The total number of shelter nights and meals served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Overnight Shelter	Voucher Shelter	Transitional Shelter
Male Adults	792,595	34,478	105,136
Male Children	297,200	23,672	112,953
Female Adults	665,782	39,273	154,016
Female Children	303,138	23,604	118,533
Total	2,058,715	121,027	490,638
Grand Total			2,670,380

Shelter Meals

Meals Served / purchased / or Vouchered for All Participants	1,970,281	47,413	398,649
Grand Total			2,416,343

Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services. All numbers in this section are non-duplicative)

Supportive Services	Adults	Children
Advocacy	109,020	14,384
Case Management	276,817	43,348
Counseling		
Financial	37,469	4,577
Life Skills	131,900	13,730
Other Counseling Services	54,508	12,473
Alcohol Abuse Services	28,699	9
Child Care	9,128	8,998
Children's Services	10,559	21,784
Domestic Violence	5,730	2,008
Education	15,418	10,682
Employment Services	46,176	2,264
English as Second Language	2,202	725
Follow-up Services	25,586	1,962
Health / Dental Service	31,893	11,154
HIV / AIDS Related Services	1,331	0
Housing Location / Inspection	22,985	1,755
Mental Health Services	33,575	3,624
Legal Service Referrals	9,148	65
Outreach	26,271	756
Substance Abuse Services	31,571	1
Transportation	134,085	6,091
Other	388,556	158,212
Total	1,432,627	318,602
Grand Total	1,751,229	

Length of Stay

This section provides information regarding the length of time participants spent in the Emergency and Transitional Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	10,216	2,817
1 to 2 months	3,701	1,602
3 - 6 months	3,765	1,731
7 - 12 months	1,624	729
13 - 24 months	633	273
25 months - 3 years	122	53
4 - 5 years	22	5
6 - 7 years	1	0
8 - 10 years	5	1
10 years and up	1	0
Total	20,090	7,211

Reason for Departure

Upon departing from the Emergency and Transitional Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	2,235	751
Completed program	5,177	2,398
Non-payment of rent / occupancy charge	71	106
Non-compliance with project	1,270	479
Criminal activity / destruction of property / violence	297	84
Reached maximum time allowed in project	565	333
Needs could not be met by project	271	81
Disagreement with rules / persons	702	243
Death	73	7
Voucher funds exhausted	35	12
Voluntary Departure	5,862	1,391
Unknown / disappeared	2,534	484
Other	998	842
Total	20,090	7,211

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	1,474	949
Public Housing	230	123
Section 8	82	122
Shelter Plus Care	18	4
HOME subsidized house or apartment	1,063	705
Other subsidized house or apartment	487	207
Homeownership	31	17
Moved in with family or friends	1,623	883
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	432	127
Moved in with family or friends	2,395	840
Institutional Destination		
Psychiatric hospital	149	8
Inpatient alcohol or other drug treatment facility	146	3
Jail / prison	183	4
Other Emergency Shelter Destination		
Emergency Shelter	1,286	520
Other supportive housing	203	15
Places not meant for human habitation (e.g. street)	798	42
Other	3,937	1,330
Unknown Destination		
Unknown	5,553	1,312
Total	20,090	7,211

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Emergency and Transitional Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	8,542	3,417
No Voucher Funds	627	389
Inappropriate for shelter	4,574	1,723
Refused to accept rules	1,488	103
Found other housing	3,090	399
Total	18,321	6,031

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Emergency and Transitional Housing Program.

17,700

Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	1	0
Arabic	34	3
Bosnian	1	0
Bulgarian	0	0
Chinese	18	2
French	38	6
Gujarati	0	0
Hindi	1	0
Khmer	0	0
Korean	1	0
Lithuanian	0	0
Mandingo	0	0
Polish	18	6
Romanian	1	0
Russian	5	0
Spanish	1,406	293
Ukrainian	10	3
Urdu	0	0
Uzbek	0	0
Vietnamese	6	0
Other - Asian	7	2
Other - African	4	2
Other - Central and South American	0	0
Other - European	4	0
Other - Indian	1	0
Other	89	22
Total	1,645	339

Illinois Department of Human Services
ILLINOIS SUPPORTIVE HOUSING PROGRAM
REPORT TO THE GENERAL ASSEMBLY
State Fiscal Year 2025

Supportive Housing Program

PREFACE

On August 18, 1993, House Bill 267 was signed into law to provide state-funded supportive services for low-income families and individuals who were formerly homeless or at risk of becoming homeless. The supportive services included, but were not limited to alcohol and substance abuse counseling, mental health programs, transportation, advocacy, child care, case management and other support services necessary for residents of permanent or transitional supported community facilities, Single Room Occupancy (SRO) facilities and family developments to maintain their community based housing. The services are delivered by governmental units, community organizations, and not-for-profit agencies that operate supportive housing developments.

The Supportive Housing Program

Introduction

The Illinois Supportive Housing Program (SHP) was developed to provide supportive services coupled with housing to low-income homeless individuals and families. The SHP enables formerly homeless individuals and families or those at risk of becoming homeless the ability to sustain their housing by providing necessary support services. The supportive services prevent the program participants from returning to homelessness and enhances their ability to function more independently in the community.

In State Fiscal Year 2025, \$23,947,841 in funding was allocated to the IDHS Supportive Housing Program for persons who are homeless.

Program Goal

The goal of the Supportive Housing Program is to provide the necessary supportive services to low-income homeless individuals and families that will assist them to live in community based housing. The program requires the provision of community-based transitional or permanent housing (funded from other sources). The supportive services are delivered to the residents in the transitional or permanent housing that will enable them to continue to live as independently as possible.

Program deliverables require that:

- All participants are provided with case management services, counseling services, and advocacy services within five days of admittance to the program. All participants must also have documented access, when applicable, to other supportive services.
- All participants have a service plan developed for implementation within the first week of admittance to the program. The individual service plan must detail monthly outcomes as well as ongoing goals to be accomplished by the participant(s) with the assistance of the provider.
- All participants will have access to case management services outside of normal business hours of operation including, but not limited to, evening case management service hours.
- All participants have a completed intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All progress and supportive services for participants will be tracked and progress reported within each participant's case file that includes, at a minimum, a record of the participant's supportive services, case management, progress and benefit assistance.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance/eligibility requirements into the program(s) they administer for IDHS. This plan must include outreach to the other community service agencies, the local FCRC, and other outreach entities. IDHS must be advised of any publication and distribution of flyers, printed materials, and brochures that are part of the IDHS funded Supportive Housing Program.
- All providers have a written agreement or Memorandum of Understanding (MOU) for referrals to other social service agencies. The MOU must include:
 - a description of the types of service(s) to be provided;

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- a description detailing how referrals will be handled by each entity; and
 - a description of any follow-up actions.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), All Kids, medical and disability assistance, as well as other resources that address the needs of the program participants.
 - All providers have the ability to download the IDHS SNAP application and distribute it to eligible households.
 - All providers accurately report outcomes and submit reports to IDHS within the designated time frames utilizing the web-based reporting system.
 - The following projected data is included in the providers Funding Plan:
 - the projected unduplicated number of participants to be served during the fiscal year; and
 - the projected unduplicated number of households expected to be served during the fiscal year.

Administration

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the Supportive Housing Program for the Illinois Department of Human Services. Program staff perform all administrative and program management functions that include, but are not limited to the implementation of funding plans, contracting, program payments, and program monitoring. The SHP program deliverables are verified by staff from the Bureau of Basic Supports through on-site field monitoring.

Funding

The Supportive Housing Program is funded by the state Health and Human Services Medical Trust fund and General Revenue Fund (GRF). All SHP funds must be obligated by the end of the agreement period and expended by the end of the lapse period. Typically, funding plans are distributed in February or March of each year with contracts distributed in June. The SHP funding cycle is based on the fiscal year of July 1st to June 30th each year.

The public and not-for profit organizations that participate in the SHP must provide supportive services that are matched with at least 25% of the program costs from other sources.

Reporting

In Fiscal Year 2009 the Department made significant improvements to the SHP by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the federal homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: The Fiscal Report is based on a three-part budget submitted by each agency as part of their Funding Plan. The budget contains a Budget Summary, Personnel Detail, and Program Funding Sources. The Budget Summary consists of direct costs and administrative costs that are associated with the direct client services. The Personnel Detail provides specific cost information for staff responsible for direct care for program participants. The Program Funding Sources section requires SHP providers to disclose other funding resources

that will meet the program match requirements.

Service Reporting: The SHP providers submit quarterly service web-based reports to the Bureau of Basic Supports. The quarterly service reports provide information that includes but is not limited to the number and characteristics of the participants served, participant demographic information, supportive services, causes of homelessness, and special needs.

Program Services

The SHP provides supportive services which are delivered in conjunction with permanent housing to low-income individuals and families who are formerly homeless or at risk of becoming homeless. Supportive services assist families and individuals to return to self-sufficiency. The supportive services provided by the SHP are those deemed necessary to move participants to the highest level of self-sufficiency. Some of the eligible supportive services include, but are not limited to:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of services.
Alcohol Abuse Services	Providing or arranging services for participants to AA (Alcoholics Anonymous) or other programs to address alcohol abuse.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Counseling	Providing or arranging for individual or group counseling to alleviate physical, mental, substance abuse, skill and/or domestic obstacles to self-sufficiency. Family, financial, and life skills counseling services are also eligible.
Child Care	Providing or arranging for child care services.
Children's Services	Providing or arranging for services for child-specific services, such as child abuse counseling or preschool programs.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging for services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews/employment. This would include acquiring special tools or clothing to perform the job in which the participant is placed or working toward.
English as a Second Language	English language services available to persons who seek to improve their English language skills.

Follow-Up Services	Assessing the need and/or providing additional services upon completion of and discharge from the program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and/or dental services.
HIV/AIDs Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location/Inspection	Locating and/or initial inspection of rental property on behalf of participants to assure that the housing is decent and adequate for the household and meets general health and safety standards prior to occupancy by the program participant.
Legal Service Referrals	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious and persistent mental disabilities.
Outreach	Locating and/or contacting homeless persons in the community and informing them of available services.
Substance Abuse Services	Providing or arranging services for participants to NA (Narcotics Anonymous) or other programs to address substance abuse.
Transportation	Transporting or purchasing transportation services, such as bus tokens or taxi fares for participants to acquire medical care, public assistance, education, training or other services not provided on site.

Fiscal Year End Program Data

The following statistics were downloaded directly from the Department's SHP web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the SHP providers.

Number of Homeless Persons

Listed below is the total number of adults and children under the age of 18 that utilized SHP during the fiscal year.

Adults	Children Under 18	Total
8,920	3,148	12,068

Number of Homeless Households

Single Male	3,705
Single Female	2,780
Couple No Child	125
Couple W/Child	148
Male W/Child	92
Female W/Child	1,400
Total Unduplicated Households	8,250

Prior Living Situation

The SHP participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	2,266	305
Emergency Shelter	2,686	1,020
Transitional Housing for homeless persons	546	130
Permanent Housing	1,215	441
Psychiatric facility	25	3
Substance abuse treatment facility	76	1
Hospital	33	24
Jail / Prison	73	0
Domestic violence situation	367	311
Living with relatives / friends	931	477
Rental housing / Eviction	471	278
Disaster / Fire	18	1
Condemned housing	13	1
Other	200	156
Total	8,920	3,148

Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Supportive Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	5,786	1,929
1	2,160	942
2	553	181
3	215	49
4	83	17
5 or more	123	30
Total	8,920	3,148

Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	1,040	449
51 - 61	1,239	795
31 - 50	1,692	1,698
18 - 30	888	1,105
Emancipated Minor or Unaccompanied Youth*	6	7
Total Adults	8,919	

13 - 17	367	456
6 - 12	617	727
1 - 5	370	442
under 1	75	77
Total Children	3,131	

Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the SHP program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	1	0
31 - 50	0	0
18 - 30	0	0
Emancipated Minor or Unaccompanied Youth*	0	0
Total Reunited Adults	1	

13 - 17	0	0
6 - 12	0	2
1 - 5	0	2
under 1	9	4
Total Reunited Children	17	

* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

Ethnicity

This section provides the ethnicity of the SHP participants entering the program within the fiscal year.

Ethnicity	Adults	Children Under Age 18
Hispanic or Latino	996	413
Non-Hispanic and Non-Latino	7,924	2,735
Total	8,920	3,148

Race

This section provides the race of participants entering the SHP Program during the fiscal year.

Race	Adults	Children Under Age 18
American Indian/Alaskan Native	112	110
Asian	64	20
Black/African American	5,523	2,025
Native Hawaiian/Other Pacific Islander	23	3
White	2,310	599
American Indian/Alaskan Native & White	21	6
Asian & White	5	1
Black/African American & White	493	234
American Indian/Alaskan Native & Black/African American	13	2
Other *	356	148
Total	8,920	3,148

* The "Other" category exists for participants that do not declare themselves in any of the given categories.

Special Needs

This section provides information regarding the types of special needs declared by the SHP program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	1,581	1
Alcohol Abuse (AA)	1,076	0
Mental Illness (MI)	3,750	123
Developmental Disability (DD)	534	205
Physical Disability (PD)	1,744	35
HIV and / or AIDS (HIV)	614	3
Chronic Medical Health Problem	1,695	70
Domestic Violence	1,687	625
Unaccompanied Youth	21	1
Pregnant / Parenting Teen	88	3
Ex-Offenders	873	2
Other	121	1
Total	13,784	1,069

Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

5,592

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

Veterans

The number of participants that declared themselves as a veteran* that participated in the SHP Program is reported in this section.

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* A veteran is anyone who has ever been on active military status.

Cash Income

This section provides monthly cash income levels for all SHP program participants entering the program and the income status of program participants when exiting the program.

Entering the Program

	Adults	Children Under 18
No Income	4,113	2,630
\$1 to 150	87	22
\$151 to 250	68	9
\$251 to 500	359	54
\$501 to 1000	2,204	149
\$1001 to 1500	1,001	114
\$1501 to 2000	546	76
\$2001 +	542	94
Total	8,920	3,148

Exiting the Program

	Adults	Children Under 18
No Income	865	608
\$1 to 150	15	3
\$151 to 250	18	7
\$251 to 500	80	29
\$501 to 1000	540	95
\$1001 to 1500	254	46
\$1501 to 2000	164	59
\$2001 +	210	42
Total	2,146	889

Sources of Cash Income

The sources of cash income for all participants entering the SHP program are provided in this section. Participants may have multiple sources of cash income.

Entering the Program

Income Source	Adults	Children Under 18
AABD	51	0
Alimony / Spousal Support	17	0
Child Support (or DCFS Grant)	141	156
Employment and Training	35	5
Employment Income	1,758	206
Pension / Retirement	107	0
Private Disability Insurance	1	0
Social Security	246	9
SSDI	997	46
SSI	1,723	90
Targeted Work Initiative	2	0
Temp. Asst. Needy Families (TANF)	392	214
Transitional / GA / Earnfare	40	1
Unemployment Benefits	82	5
Veterans Benefits	92	0
Work First / Work Pays	1	0
Worker's Compensation	5	0
Total	5,690	732

Sources of Cash Income (continued)

The sources of cash income for all participants exiting the SHP program are provided in this section. Participants may have multiple sources of cash income.

Exiting the Program

Income Source	Adults	Children Under 18
AABD	18	1
Alimony / Spousal Support	2	0
Child Support (or DCFS Grant)	40	61
Employment and Training	9	5
Employment Income	544	103
Pension / Retirement	22	0
Private Disability Insurance	5	0
Social Security	61	4
SSDI	201	21
SSI	402	40
Targeted Work Initiative	2	4
Temp. Asst. Needy Families (TANF)	106	108
Transitional / GA / Earnfare	6	0
Unemployment Benefits	19	5
Veterans Benefits	17	0
Work First / Work Pays	0	0
Worker's Compensation	1	0
Total	1,455	352

Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	3	257
Child Care Assistance	156	36
Emergency Food Assistance	1,512	226
LIHEAP	400	156
Teen Parent Program	34	0
WIC	151	112
Medical Card	5,846	1,749
Other	2,123	524
Total	10,225	3,060

Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	8	88
Child Care Assistance	55	8
Emergency Food Assistance	431	68
LIHEAP	94	85
Teen Parent Program	23	0
WIC	56	57
Medical Card	1,284	550
Other	331	64
Total	2,282	920

**Supplemental Nutrition Assistance Program / SNAP
(formerly known as Food Stamps)**

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

Enrolled Prior to Entering:	5,613
Enrolled After Entering:	994
Ineligible:	1,634
Total Households:	8,241

Shelter Nights

The total number of shelter nights served to all program participants during the fiscal year is provided in this section.

Shelter Nights

	Shelter Nights
Male Adults	1,101,190
Male Children	402,833
Female Adults	1,064,400
Female Children	394,947
Total	2,963,370

Shelter Meals

Meals Served / Purchased / or Vouchered for All Participants	296,752
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Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.

All numbers in this section are non-duplicative)

Supportive Services	Adults	Children
Advocacy	70,693	5,599
Case Management	238,121	11,643
Counseling		
Financial	37,599	816
Life Skills	123,197	6,380
Other Counseling Services	29,634	441
Alcohol Abuse Services	15,538	0
Child Care	4,271	3,459
Children's Services	5,896	17,171
Domestic Violence	4,289	51
Education	12,909	566
Employment Services	27,173	202
English as Second Language	1,028	0
Follow-up Services	24,501	463
Health / Dental Service	27,692	1,366
HIV / AIDS Related Services	2,451	1
Housing Location / Inspection	24,729	358
Mental Health Services	37,044	2,246
Legal Service Referrals	2,247	40
Outreach	31,170	215
Substance Abuse Services	12,697	4
Transportation	106,014	1,270
Other	74,902	1,938
Total	913,795	54,229
Grand Total		968,024

Length of Stay

This section provides information regarding the length of time participants spent in the Supportive Housing Program before leaving.

Time Period	Adults	Children Under Age 18
Less than 1 month	241	58
1 to 2 months	234	83
3 - 6 months	314	82
7 - 12 months	326	151
13 - 24 months	411	306
25 months - 3 years	166	55
4 - 5 years	150	69
6 - 7 years	115	46
8 - 10 years	63	17
10 years and up	125	22
Total	2,145	889

Reason for Departure

Upon departing from the Supportive Housing Program, the following reasons were cited for all program participants during the fiscal year.

Reason for Departure	Adults	Children Under Age 18
Left for housing opportunity before completing program	163	78
Completed program	718	437
Non-payment of rent / occupancy charge	28	5
Non-compliance with project	152	74
Criminal activity / destruction of property / violence	40	1
Reached maximum time allowed in project	63	59
Needs could not be met by project	92	36
Disagreement with rules / persons	28	6
Death	112	0
Voucher funds exhausted	3	1
Voluntary Departure	234	67
Unknown / disappeared	377	108
Other	136	17
Total	2,146	889

* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

Permanent Housing Destination	Adults	Children Under Age 18
Rental house or apartment (non-subsidized)	315	222
Public Housing	45	46
Section 8	43	54
Shelter Plus Care	9	6
HOME subsidized house or apartment	340	156
Other subsidized house or apartment	82	22
Homeownership	12	11
Moved in with family or friends	211	99
Transitional Housing Destination (24 Months or Less)		
Transitional Opportunity	31	10
Moved in with family or friends	93	52
Institutional Destination		
Psychiatric hospital	15	0
Inpatient alcohol or other drug treatment facility	14	0
Jail / prison	35	3
Other Emergency Shelter Destination		
Emergency Shelter	109	23
Other supportive housing	44	4
Places not meant for human habitation (e.g. street)	64	2
Other	168	14
Unknown Destination		
Unknown	516	165
Total	2,146	889

Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Supportive Housing Program during the fiscal year.

Reason For Turnaway	Adults	Children Under Age 18
No Vacancy	7,168	1,698
No Voucher Funds	27	3
Inappropriate for shelter	1,083	161
Refused to accept rules	20	6
Found other housing	110	141
Total	8,408	2,009

Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Supportive Housing Program.

8,971

Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	0	0
Arabic	2	0
Bosnian	1	2
Bulgarian	0	0
Chinese	0	0
French	5	1
Gujarati	1	0
Hindi	1	0
Khmer	0	0
Korean	0	0
Lithuanian	0	0
Mandingo	0	0
Polish	5	0
Romanian	1	0
Russian	2	0
Spanish	86	49
Ukrainian	0	0
Urdu	0	0
Uzbek	0	0
Vietnamese	0	0
Other - Asian	2	0
Other - African	0	0
Other - Central and South American	0	0
Other - European	0	0
Other - Indian	1	0
Other	2	0
Total	109	52