

December 18, 2025

**Personal Information Protection Act (815 ILCS 530, et seq.)
Report of a Loss of Protected Personal Information**

This report is being submitted by the Department of Children and Family Services pursuant to the requirements of Section 25 of the Personal Information Protection Act. The statute requires the Department to submit an annual report to the General Assembly on the breaches of the security of the system data and/or written material that occurred throughout the year and outline corrective measures that have been taken to prevent future breaches of the security of the system data and/or written material.

Date of Breach	Date of Letter	Type of Breach	Corrective Measures
03/18/2025	03/20/2025	Written materials, an email with an attachment containing personal information was inadvertently sent to the incorrect distribution group by a DCFS worker.	There was an attempt to recall the email and each individual on the distribution list was contacted and asked to disregard and delete the email from their systems. The affected individual was provided with information about credit monitoring services.
05/22/2025	05/22/2025	Written materials, when submitting required documents to court, a DCFS caseworker mistakenly included a record containing confidential information of an involved party, for which the Department did not have a release of information. The document contained the name of an individual and their social security number. The number of individuals involved in this breach is one ("1").	Contacted the recipient who confirmed the record was deleted/destroyed. The affected individual was provided with information about credit monitoring services.

Date of Breach	Date of Letter	Type of Breach	Corrective Measures
02/10/2025	07/10/2025	Breach of the security of the system data, the state email account of a DCFS attorney was compromised by an external phishing attack on the Illinois Department of Internet Technology's (DoIT) systems. The emails contained the names of individuals impacted (29), their financial information and social security numbers.	The DoIT security team has identified the emails impacted by the breach. DoIT is reviewing the security of the Agency's IT systems and both DoIT and DCFS are reviewing training and procedures in order to prevent future breaches. The affected individuals were provided with information about credit monitoring services.
08/13/2025	08/21/2025	Written materials, a DCFS investigator released a copy of an investigative file to a State's Attorney's Office that inadvertently contained personal identifying information. The file contained names, addresses and a social security number. The total number impacted in this breach is one.	The State's Attorney's Office has confirmed that they have destroyed the file, and a properly redacted copy was sent. The individual impacted was provided with information about credit monitoring services.
07/02/2025	11/17/2025	Breach of the security of the system data, the state email account of a caseworker at a Child Welfare Contribution Agency that DCFS contracts with was compromised by an external phishing attack on the Illinois Department of Internet Technology's (DoIT) systems. The emails contained the names of individual impacted (24), their medical/mental health information and/or social security numbers.	The DoIT security team has identified the emails impacted by the breach. DoIT is reviewing the security of the Agency's IT systems and both DoIT and DCFS are reviewing training and procedures in order to prevent future breaches. The affected individuals were provided with information about credit monitoring services.