

November 17, 2025

Clerk of the House
Capitol Building, Room 300
Springfield, Illinois 62706

Re: Personal Information Protection Act (815 ILCS 530, et seq.)
Report of a Loss of Protected Personal Information

Dear Members of the General Assembly:

Pursuant to the requirements of Section 25 of the Personal Information Protection Act, the Illinois Department of Children and Family Services (DCFS) submits this report of a breach of written material.

On July 2, 2025, the state email account of a caseworker at a Child Welfare Contributing Agency that DCFS contracts with was compromised by an external phishing attack on the Illinois Department of Internet Technology's (DoIT) systems. The DoIT security team, which manages security for all state email accounts, has identified the emails impacted by the breach which contained the names of individuals and their medical/mental health information and/or social security numbers. The total number of individuals involved in this breach is twenty four (24). DoIT is reviewing the security of the Agency's IT systems and both DoIT and DCFS are reviewing training and procedures in order to prevent further breaches.

DCFS sincerely regrets this incident. DCFS has contacted the affected individual and provided them with information about credit monitoring services and other ways to protect their identity.

Sincerely,



Heidi E. Mueller
Director
Illinois Department of Children and Family Services