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April 30, 2025

To the Honorable Members of the Illinois General Assembly:

In compliance with the requirements set forth in the Data Governance and Organization to Support Equity and Racial Justice Act (20 ILCS 65 *et. Al*) (Act), the Illinois Department on Aging (IDoA) hereby submits a progress report detailing the action steps and progress made since the last annual report dated July 1, 2024, to enable the collection and cataloguing of data described in Section 20-15 of the Act that have been standardized and, to the extent possible, the data sets and programs that are planned for the coming year.

The Act requires IDoA to “report statistical data on racial, ethnic, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language demographics of program participants for each major program” administered by the Department.

While “major program” is not defined in the statute, IDoA has adopted the following definition: ***A major program is a program with an enacted appropriation of greater than \$1 million in the prior fiscal year; direct services provided to individuals and/or a reasonable expectation that demographic information can be aggregated via proxy data without substantial cost or disruption to program delivery.***

IDoA has further defined “program participants” as ***any individual who receives program services or interventions directly from state agency staff, contractors, or grantees.***

Using these definitions, IDoA has identified the following programs and program participant populations for analysis:

1. ***Community Care Program (CCP)***
2. ***Older Americans Act Services (OAA)***
3. ***Adult Protective Services (APS)***
4. ***Illinois Care Connections (ICC)***

Since the July 2024 statistical report, IDoA has taken the following actions to assess the changes needed to catalogue demographic data for each of the aforementioned programs:

1. Launched Aging Cares, a new case management system for CCP in the southernmost part of the State. Aging Cares collects all of the demographics required by the Act. Other areas of the State will be onboarded to Aging Cares in a phased approach of the course of the year.
2. Engaged with a vendor to develop a new case management system for OAA programs that will collect all of the demographics required by the Act.
3. Engaged with a vendor to perform a comprehensive APS programmatic review which will inform plans for a new case management system that will collect all of the demographics required by the Act.
4. Implemented minor updates to the ICC referral form to ensure it continues to collect all demographics required by the Act.

Following the July 2024 statistical report Aging has determined, the following demographic categories have been defined and standardized across most of the “major programs” identified in this report:

- 1. Race**
- 2. Ethnicity**
- 3. Sex**
- 4. Age**
- 5. Primary or Preferred Language**

In the coming year, IDoA will utilize the Office of Equity’s guidance to further refine and standardize definitions for the remaining demographic categories. Once the remaining categories are defined, IDoA will work with the Department of Innovation and Technology and the Governor’s Office of Management and Budget to update its IT systems, streamline its data collection and gather the relevant data from major program participants.

As we continue to implement the process and infrastructure changes necessary to collect the data required, we will provide the required demographic data to inform program design and policy-making endeavors.

Very Sincerely and Respectfully,



Mary Killough, Acting Director  
Illinois Department on Aging