



City of Countryside

Police Department

PAUL KLIMEK
CHIEF OF POLICE

Illinois Law Enforcement Training and Standards Board
800 South 9th Street
Springfield, IL 62701

Re: Body Worn Camera Report - FY24

Overview:

The Countryside Police Department is comprised of twenty four (24) sworn officers. During the first half of 2024, officers utilized a pool of eighteen (18) WatchGuard Vista body-worn cameras. As these devices neared the end of their service life, the department evaluated several vendors to determine a cost-effective replacement. After careful consideration, Countryside Police selected Motorola Solutions, and purchased (7) V500 In-Car Camera systems, along with (25) V700 Body Worn Cameras.

Technical Issues:

The department experienced a several issues with the older WatchGuard Vista cameras, primarily related to battery performance (i.e.: not charging or holding charge). Following the upgrade to the Motorola Solutions systems, one in-car camera unit arrived dead on arrival (DOA), and two others later failed due to hard drive malfunctions. Additionally, three V700 body cameras experienced issues with the recording button or failed to properly transfer video files. All reported issues were resolved through Motorola's customer service department.

Review Process:

Countryside Police Department supervisors utilize a software program that randomly selects videos for review. Each week, supervisors review two (2) videos each to ensure that the equipment is functioning properly and that officers are using the cameras in accordance with departmental policies and procedures.

Respectfully,

Jim Stern
Deputy Chief of Police
Countryside Police Department

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