



---

175 W Jackson Blvd  
Suite 1550  
Chicago, IL 60604

312 913 3200  
rtachicago.org

December 30, 2024

Honorable J.B. Pritzker  
Governor, State of Illinois  
207 Capitol Building  
Springfield, Illinois 62706

RE: RTA Ordinance Certifying CTA, Metra, and Pace in Substantial Accordance with Illinois Public Act 103-0281

Dear Governor Pritzker,

The Board of Directors of the Regional Transportation Authority adopted ordinance 2024-55 on December 19, 2024, certifying that CTA, Metra, and Pace are publishing monthly operational performance measures in accordance with the Illinois Public Act 103-0281.

Act 103-0281 was enacted in 2023 and requires the RTA Service Boards (CTA, Metra, and Pace) to publish monthly operational performance measures and for the RTA Board to vote and annually certify to the State that the agencies are in substantial accordance. Failure to certify that the data is published will result in RTA withholding the State reimbursement of free and reduced fares. This requirement is currently for calendar years 2024 and 2025; the RTA Board found the Service Boards in compliance with this Act in 2024.

CTA, Metra, and Pace are providing monthly metrics on staffing levels, service delivery, and public safety on transit and working closely with the RTA to ensure compliance and solicit public feedback. The RTA and the Service Boards will continue to partner in 2025 to publish monthly performance measures and enhance and/or expand areas of reporting where possible.

The webpage links to each agency's performance measures are listed below:

CTA: <https://www.transitchicago.com/performance/>

Metra: <https://metra.com/performance-measures>



---

175 W Jackson Blvd  
Suite 1550  
Chicago, IL 60604  
312 913 3200  
rtachicago.org

Pace: <https://www.pacebus.com/performance-measures>  
RTA: <https://www.rtachicago.org/dashboards>

Sincerely,

Maulik Vaishnav  
Senior Deputy Executive Director of Planning and Capital Programming  
Email: [Maulik.Vaishnav@rtachicago.org](mailto:Maulik.Vaishnav@rtachicago.org)  
Phone: 312.913.3245

cc: Frank Mautino, Auditor General, State of Illinois  
Emanuel Welch, Speaker of the House  
Tony McCombie, House Republican Leader  
Don Harmon, Senate President  
John Curran, Senate Republican Leader